

Dyfnia Bach

Terms and Condition

Bookings

Bookings can be made by telephone or email, and will be confirmed in writing.

Payments

When booking your holiday a deposit of £110 is needed to secure your booking. This is non refundable.

If a booking is made 8 weeks before the holiday is due to start the full rent must be paid plus any extras. This must be paid at the time of booking.

Non payment by the due date will be treated as a cancellation. The Guest will lose their booking and their deposit.

Payments can be made by cheque, electronic bank transfer or cash. Cheques should be made payable to Mrs M Hughes.

If you wish to pay by electronic bank transfer please contact Mrs M Hughes for bank details.

For bookings made less than three weeks before the start of your holiday, no cheques can be accepted.

Cancellations

Any cancellations made, the guest will lose their deposit of £110. Should the owner succeed in re letting the property for the whole period the owner will refund all monies paid, less £20 administrative fee. If unable to re-let the guest will lose all monies.

Durations and Times of Rental

Bookings are on a Saturday to Saturday base. Guest can arrive from 3pm on the first day of the rental and end at 10am on the day of departure.

Minimum stay during peak season (from the end of May – to the end of September)
Christmas and New Year is 7 days.

Minimum stay in low season is 3 nights.

Care of Property

Guest(s) shall take reasonable care of the property and its fittings and leave it as they would expect to find it, tidy and clean.

Property unavailable

For any reason the property was not available on the dates booked because of fire etc the guest will get a full refund

Complaints

Should there be any cause to complain during your stay please contact Mrs M Hughes promptly.

Pets

No pets other than dogs are allowed.

Dogs must be kept under control, especially during the lambing season.

Dogs are not permitted to go on the furniture.

The owner of Dyfnia Bach cannot accept responsibility for the safety of the dogs during their stay at the cottage.

Dogs must not be left in the property unsupervised, as this can result in damage to the property and distress to the dog(s).

Smoking

Dyfnia Bach is a strictly non – smoking property.